



**SURREY
POLICE**

*With you, making
Surrey safer*

www.surrey.police.uk

SURPOL KEYHOLDER DATABASE

Are you registered?



The Surrey Police Keyholder Database (SurPol) is the official method for registering your keyholders and vital emergency contact information for your home. Registration ensures the Police, Emergency Services and Local Authorities can access this information should an incident occur on your property whilst left un-attended. In order that any type of incident can be dealt with, the system has been extended to include GP's details, a preferred window boarder, plumber and your next of kin details.

HOW TO REGISTER

Register by phone, online, by post or fax

Hotline **0870 161 1212***

Online **www.surpol.co.uk**

* Lines are open 8.30am - 5pm Monday - Friday.
Calls charged at standard national rate at all times.
Charges from mobiles may vary.

Post **PO Box 779, Guildford, GU4 8ZJ**

Fax **01483 407899**

WHAT YOU NEED TO KNOW

Registration is for 1 year and costs £11.50 which covers the cost of operating the system and protecting your data. We will write to you on the anniversary of registration inviting you to renew. A £1 donation from every registration is made to Neighbourhood Watch and any remaining monies are driven back into local Policing initiatives.

Your data is ONLY accessible to persons who are authorised and will ONLY be used in an official capacity should an incident occur at your property.

Written confirmation will be sent to you within 7 working days of registration, outlining your password details. It is recommended that you keep this safe and secure at all times.

Once registered you can easily update your details online or by calling the hotline. You can make as many changes to your details as you need to during the year. Any changes you make will immediately be visible to control room operators and other Surrey Emergency Services.

For further information please visit www.surpol.co.uk or call 0870 161 1212*

Payment

Price of residential registration is £11.75 (inc VAT). Payment can be made by card or cheque, Do NOT send cash in the post. Description of payment on statement will be 'SurPol'

Payment by cheque

Please make cheques payable to 'Surpol Keyholders'

I enclose a cheque in the sum of £11.50

Payment by card

Please debit my card with £11.50

Card Type (please tick) Visa Mastercard Maestro Solo Delta

Cardholder Name

Card Number

Valid From / Expiry Date / Security Code

Signature

Date

Property Details*

Full Address

Postcode

Security Alarm? Yes / No Monitored? Yes / No

Alarm Company's Details

Customer Security*

In order for us to verify your identity when making future updates to your details please complete the security details below:-

Username

(Minimum 6 characters)

Security Question

Choose a security question and provide the answer:-

Mother's Maiden Name Pet's Name
 Favourite Football Team Place of Birth
 Nickname

Answer

Registrant's Details*

Mr / Mrs / Miss / Miss / Dr / Rev

First Name

Last Name

Tel (Eve)

Tel (Day)

Mobile

Partner's Details

Mr / Mrs / Miss / Miss / Dr / Rev

First Name

Last Name

Tel (Eve)

Tel (Day)

Mobile

Optional Information

GP's Details

Telephone:

Window Boarder/Glazier's details

Telephone:

Plumber's Details

Telephone:

Next of Kin

Full Name

Relationship

Full Address

Postcode

Tel (Eve)

Tel (Day)

Mobile

Keyholder Details

Please register at least 1 keyholder who lives no more than 20 minutes from your property

Primary Keyholder*

Full Name

Email

Full Address

Postcode

Tel (Eve)

Tel (Day)

Mobile

Secondary Keyholder

Full Name

Email

Full Address

Postcode

Tel (Eve)

Tel (Day)

Mobile